

Simon Kriss

AI Futurist, Author & Speaker

One of the world's leading voices on artificial intelligence and its transformative impact on customer experience. Simon Kriss is a globally recognised AI futurist, keynote speaker, and author of *The AI Empowered Customer Experience*. Simon brings over 30 years of international business expertise to the stage — blending deep technical understanding with real-world strategic insight.



Simon is the Chief AI Officer at simonkriss.ai, Senior Fellow at the AI for Developing Countries Forum, and host of the popular podcast *AI in 5*. His compelling talks demystify complex AI concepts, challenge conventional thinking, and leave audiences inspired and equipped to embrace the future of intelligent technology.

Having worked across 15+ countries and industries including finance, government, retail, telecom, and energy, Simon customizes each presentation to the unique needs of his audience — from boardrooms to global conferences. His style is clear, practical, and thought-provoking, with a focus on ethical AI, innovation, and the human side of digital transformation.

Simon has been named one of the CX Top 50 Global Influencers, is a graduate of the Australian Institute of Company Directors, and holds credentials from Harvard Business School. Whether you're looking to unlock AI's potential or navigate its risks, Simon Kriss delivers the insights and clarity leaders need now.

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