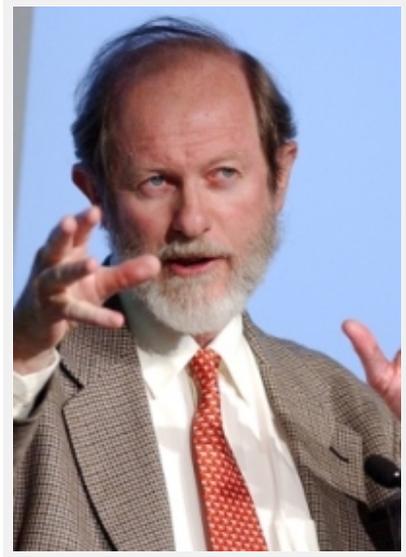# Roger Clarke

The Management of IT

Roger Clarke is a consultant in the management of information and information technology. He works through his own company, Xamax Consultancy Pty Ltd and has spent over 25 years in the I.T. industry as a professional, manager, consultant and academic.

Roger is an experienced consultant, with wide-ranging expertise in the effective application of information technology to the needs of private sector corporations and of government agencies. During the last five years, his focus has been on strategic and public policy aspects of electronic commerce, information infrastructure, and dataveillance and privacy.

His primary interests and expertise are in technology-rich systems that transcend the boundaries of individual organisations. These include:

- 'inter-organisational' systems, which link pairs of collaborating organisations.
  'multi-organisational' systems, which support co-ordination along an industry value-chain; or between
- a major downstream assembler and its components suppliers or its distributers; or between a retailer and its suppliers, etc.
  'extra-organisational' systems, which link organisations with unincorporated business enterprises and
- consumers.
- open, public networks.

In 1996 and 1997, he was named by *Information Age* magazine as one of the 50 most influential people in IT&T in Australia.

During 1988-95, he directed a very successful Research Programme in 'Supra-Organisational Systems'. Topics addressed included consumer electronic funds transfer systems (EFTS), electronic data interchange (EDI), on-line trading, electronic payment mechanisms, smart cards, and the global information infrastructure.

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He has been an active participant in Internet communities throughout the 1990s, through seminars, conference papers, e-lists and several hundred community-service web-pages.

He undertook Guest Professorships at the Universities of Bern in Switzerland in 1987-88 and Johannes-Kepler Universität Linz in Austria in 1992. He maintains his consultancy and academic associations in German-speaking countries, as well as in North America and the United Kingdom.

Roger holds Honours and Masters degrees from the Faculty of Commerce at the University of N.S.W. He later gained a doctorate from the Australian National University. In 1985 he was elevated to Fellow of the Australian Computer Society in and was awarded a ComputerWorld Fellowship and an IFIP Outstanding Service Award, both in 1992.

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